

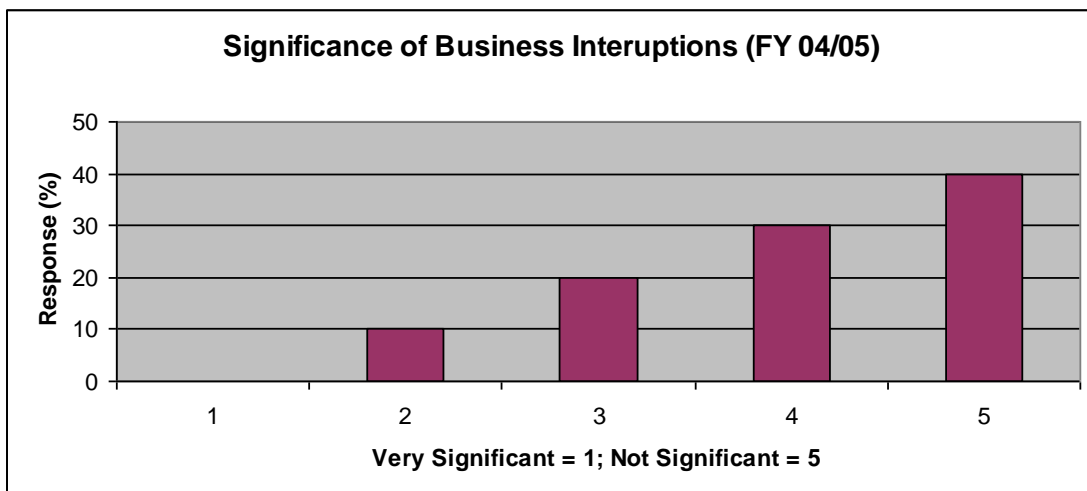
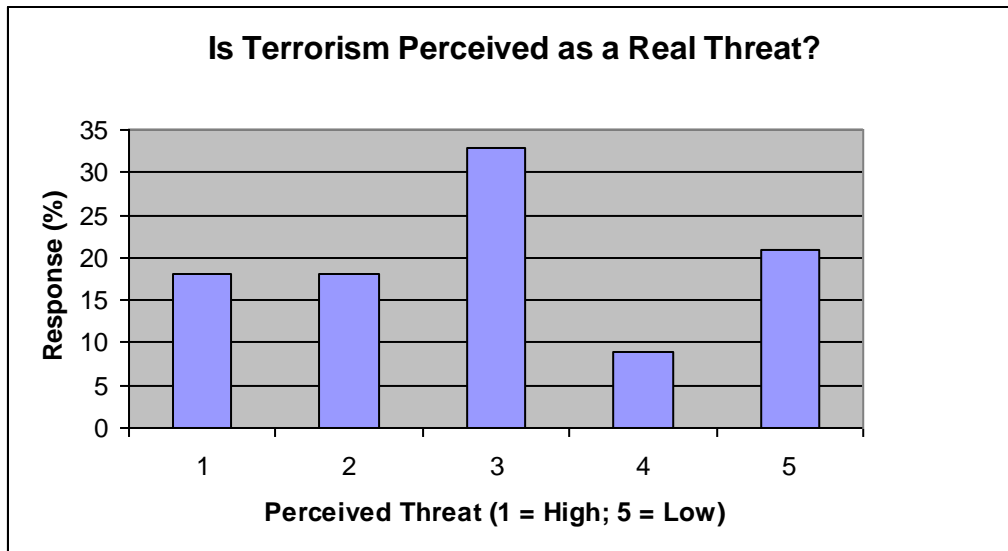
**CONTINUITY FORUM PTY LTD
BUSINESS CONTINUITY PLANNING SURVEY, NOVEMBER 2005
SURVEY RESULTS AND KEY FINDINGS**

Continuity Forum Pty Ltd conducted a business continuity survey amongst the Continuity Forum Membership in November 2005. Respondents were from various industries including finance, retail, utilities, education, transport, and government.

Key Findings

- 65% of organisations considered business continuity planning to be very important relative to other business functions. However, only 3% of those surveyed were satisfied with the adequacy of their business continuity plans.
- 95% of respondents calculated their annual investment in business continuity planning as less than 2% of annual gross turnover and only 5% of respondents invested more than 10%.
- Senior management support for BCP was very supportive overall. 40% of those surveyed believed senior management resourced BCP sufficiently and only 3% believed that they received no support from senior management.

Graphical Representations of Results



Key Issues Identified that Organisations are currently facing:

PANDEMICS

- Influenza Pandemic Preparedness
- Pandemic BCPs
- Pandemic planning & strategy implementation

TERRORISM

- Terrorism Threats

CRITICAL INFRASTRUCTURE

- Critical Infrastructure Protection
- Critical Infrastructure Review

SENIOR MANAGEMENT ISSUES

- Funding
- Senior Management buy-in & prioritisation
- New Management Team
- Lack of advice from management about what constitutes a maximum allowable outage
- Impressing on senior management that duplicating systems isn't a DR solution

COMPANY RE-ORGANISATION

- Re-organisation and staff reductions
- Company re-organisation at multiple levels
- Mergers
- Departmental restructure
- Staff down-sizing
- Changes to structure and ensuring continuity of the BCM efforts across the corporation while this is occurring

GOVERNANCE

- Compliance with client regulators (ie APRA; MAS; HKMA) to provide BCP reporting of sensitive company information
- Governance, structural changes, legacy systems

OTHER

- BC preparedness
- Complexity of business processes
- Insufficient alternate sites to enable complete recovery
- Strengthening global and regional cross-dependancy capabilities
- Identifying critical business processes
- Budget issues impacting on numbers of staff available to do work
- Lack of resources, financial and human, to undertake proper BCM