



Business Continuity Expo
Plenary Room Presentations
27 November 2008
St Kilda Road Parkview Hotel

8.30am	Registration and Coffee	Andrew Tapp, Managing Director, Mitigator Pty Ltd
9.00am	Welcome by Expo Chair	10.40am Morning Tea
9.10am	Business Continuity: Where to from here?	11.10am Information Protection Services
<ul style="list-style-type: none">* Emergency Management* Business Continuity Management* Convergence of interests and needs* Future directions <p>Morris Bradley, Director Professional Education, Emergency Management Australia</p>		<ul style="list-style-type: none">* Protecting your critical information 24x7 every day of every year* Enterprise-class functionality without the enterprise-level cost and complexity* Scalability which helps reduce data growth burden* Company-wide protection services for servers, PC and application data including remote locations <p>Lupco Jakovceski, Business Development Executive - Business Continuity & Resiliency Services, IBM Australia</p>
9.40am	So they dug up your data network. What now?	11.40am Business Continuity Management: A standards Approach
<ul style="list-style-type: none">* Uecomm, who we are and what we do* Our customers and their mission critical data requirements* BCP, diversity and redundancy- what do they really mean* What you need to consider for your network design* Yes this really happened, fibre cut horror stories <p>John Stevens Director, Customer Relations, Uecomm</p>		<ul style="list-style-type: none">* Introduction to the BS25999 standard* How it was developed* Benefits of the standard* Global adoption of the standard* Benefits of compliance and certification <p>Neil Coole, Business Development Manager, BSI Management Systems</p>
10.10am	How to Add Value as a BCM Professional	12.10pm The Psychology of Risk
<ul style="list-style-type: none">* What is our role?* What are the challenges we face?* Mistakes to look out for* How can we add value		<ul style="list-style-type: none">* What is Risk?* Why Understanding Behaviour is important* Factors in Human Behaviour

- * Individual Responses
- * Organisational Influences
- * Common Mistakes
- * Considerations for Risk Management & Business Continuity Management
- * Key strategies to manage risk

David Simpson, Managing Director, **CQR Consulting**

12.40pm Lunch

1.40pm Can you measure the ROI of a good BCM education program?

- * If the biggest BCM hurdle isn't funding, then what is it and why?
- * The distinction between different risk treatments and treatment types is critical for successful integration of BCM, managing expectations and proper financial disbursement;
- * Failure to address that 'common understanding' can spell the end of your BCM program
- * BCM concepts can appear abstract to people in business because our intuition is to prevent at all costs rather than concede to having to recover
- * What are some practical ways we can address a common understanding?
- * Consistent delivery of straight forward principles and messages can empower an organisation to build its recoverability

David James-Brown, Director, **JBTGlobal Corporate Advisory**

2.10pm Michael Wagner, Business Development Manager, **Interactive Pty Ltd**

2.40pm Weathering the Storm: APRA's role in financial crisis management

- * APRA's role: Can prudential supervision prevent financial market crises?
- * The turmoil in financial markets: What happened?

- * Good supervision or good luck: Why have we done better in Australia?
 - * Preparing for the unexpected: APRA's crisis response capability
- David Lewis, General Manager – Supervision Framework, **Australian Prudential Regulation Authority (APRA)**

3.20pm Afternoon Tea

3.40pm Undertaking the DR BIA

- * Developing the Consequence Table
- * Developing the BIA Spreadsheet
- * Workshopping the BIA Spreadsheet
 - o Application Impact Rating
 - o MAO
 - o RTO
 - o RPO

David Danher, National Practice Manager, Business Consulting Services, **Thomas Duryea Consulting**

4.10pm Future Directions in Business Continuity Management

- * How is Business Continuity changing today, and in the near future?
- * What are some of the key changes
- * How might these changes impact Australian organisations
- * What is the role of the BCI in supporting these changes

Tim Janes, MBCI, MBA, BCI NSW Forum Leader and Director, **Fulcrum Risk Services**

4.50pm Final Remarks by Expo Chair

5.00pm Close of Expo