

# Continuity Forum Directory of Suppliers

## Global Providers of Data Recovery Solutions:

### Hewlett-Packard Australia Pty Ltd

Hewlett-Packard is a leading global provider of computing, internet, and intranet solutions that are recognised for excellence in quality and support.

Hewlett-Packard has worked in disaster-recovery and business-continuity for over 20 years. HP has 60 recovery facilities in 40 Countries. Our customers and facilities are located in Africa, Asia, Australia, Latin America, North America, the Middle East and Europe.

The size of HP's organization is one of our attributes. Not only are our customers guaranteed global services, they're reassured by our strong understanding of multivendor, business critical environments.

HP offers a spectrum of data recovery services with recovery times ranging from minutes to days to fit the value and needs of each of your business processes. HP's office recovery centres allow you to resume call centre functions and other office-related business processes following a disaster.

**For more information contact:**

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**i n v e n t**

### IBM Australia

We provide comprehensive business continuity and security solutions that enables the seamless delivery of commercial operations before a small incident or after a full scale disaster. Our range of service is tailor-made to meet your critical business needs – covering the entire spectrum, including business continuity consulting, managing the security of your IT environment, providing duplicate systems for recovery, and accessing alternative facilities for your employees and clients.

With our acquisition of Classic Blue, a specialist provider of Business Continuity services, we have increased our skills, provide greater multivendor coverage, and have 11 recovery locations in A/NZ.

Essential experience for when it counts:

- Over 35 years of business continuity experience
- More than 300 business continuity clients
- 11 Australian and New Zealand specialist recovery centres including Adelaide, Auckland, Ballarat, Brisbane, Melbourne, and Sydney.
- Almost 1,400 shared and dedicated end-user positions
- Extensive mid-range and Wintel servers available for client use
- Technical support for all popular mid-range platforms including HP, IBM, and Sun
- Single service provider offering the most comprehensive range of end-to-end solutions.

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## Thomas Duryea Consulting

Thomas Duryea's Disaster Recovery services incorporate industry best practices and hands-on experience gained through years of successful regional and global implementations and aligns with Australian and International standards and guidelines. Their DR Programme, implementation and management methodology is adaptable to suit small, medium and large organisations.

Founded in 2000, Thomas Duryea Consulting (aka TD) delivers innovative, world class solutions to our client's IT infrastructure challenges across the Asia Pacific region. They deliver secure, agile and dependable IT solutions based on four key areas; Data Centre Solutions, Enterprise Information Solutions, Systems Management Solutions, Managed Services and Business Consulting Services.

Thomas Duryea's Disaster Recovery offerings are:

- undertaking an initial "DR Capability and Readiness Assessment". The results are presented in a detailed report with prioritised remedial activities.
- performing the remedial activities identified in the DR Capability and Readiness assessment
- undertaking annual reviews of client's DR programme (review of policy, procedures, technical solution & plans and performing the BIA)
- establishing and managing the entire DR programme on behalf of clients

Working from a business perspective, TD ensure that the DR programme is implemented with a strong business focus and ownership, not just a technology focus. This ensures client's have confidence that their technical DR solution continually meets business needs and will work when needed.

### **For More Information Contact:**

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## Alphawest Services Pty Ltd

Alphawest Services Pty Ltd is an IT Services business operating across Australia, focusing on three key sectors of the IT Services market: Business Solutions, Technology Solutions and Managed Services. Alphawest excels in aligning IT systems with a company's business goals. We create genuine business value and enjoy strong partnerships with leading organisations throughout Australasia.

With the right information technology partner you can empower your people, streamline your business, build customer loyalty, unite thinking, remove barriers and enhance your competitive advantage. Alphawest is one of Australia's leading national I.C.T. Services companies, providing innovative business solutions, technology solutions and managed services to private enterprise and government.

Alphawest has over 20 years hands-on experience helping blue chip Australian companies and government departments and agencies to identify, design, build and implement new business processes and technology to enhance their performance.

We understand that every investment in technology must deliver a return. Whether it is improving business processes and structures, overcoming the challenge of time, place and security in order to share corporate knowledge, aligning technology to business objectives, or enabling productivity increases through collaboration, Alphawest is your trusted partner.

Alphawest employs staff in offices located in Adelaide, Albany, Brisbane, Bunbury, Canberra, Hobart, Melbourne, Perth and Sydney. Alphawest is a wholly-owned subsidiary of Optus Networks Pty Ltd and part of the SingTel Group.

### **For More Information Contact:**

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## Interactive

Interactive is one of Australia's leading independent Hardware Maintenance and Disaster Recovery (DR) service providers. We have been providing DR services to the Business Continuity Market for over 10 years and currently provide these services to over 1000 clients nationally from our 3 purpose built

multi-subscriber / dedicated DR services in Sydney, Melbourne and Brisbane for the following equipment:

- Mainframe / Mid-range equipment
- Intel servers / PC LAN
- Call-centre / office environments
- PABX

Subscribing to Interactive's DR Services allows businesses to minimise further loss after the disaster has occurred by providing IT and office infrastructure that enables recovery of critical functions. Choosing Interactive as a DR Service provider gives you access to test your business continuity plan as well as access to our skilled engineering staff during testing or in a disaster who are always on hand to assist with any hardware or software issues.

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## Kroll Ontrack

Kroll Ontrack provides technology-driven services, software and consulting to help legal, corporate and government entities as well as consumers recover, search, analyze, produce and present data efficiently and cost-effectively. Kroll Ontrack provides data recovery, advanced search, paper and electronic discovery and computer forensics. Kroll Ontrack is the technology services division of [Kroll Inc.](#), the global risk consulting company.

### Data Recovery

Through its [Ontrack Data Recovery](#) products and services, Kroll Ontrack is the largest, most experienced and technologically advanced provider of data recovery products and services worldwide. Using its hundreds of proprietary tools and techniques, Ontrack Data Recovery helps businesses and consumers recover lost or corrupted data from all types of operating systems and media and storage devices.

### Legal Technologies & Consulting

The Legal Technologies division of Kroll Ontrack provides corporations, law firms and government agencies with technology and consulting services for large scale paper and [electronic discovery](#), [computer forensics](#), and litigation readiness and response projects. Kroll Ontrack helps clients quickly and cost-

effectively find, review, manage, produce and present relevant evidence.

### Advanced Search Technology

[Ontrack Engenium](#) provides intelligent search and search-related products designed to improve information access for business users. Incorporating a full range of search capabilities from keyword to conceptual and automatic clustering, Ontrack Engenium helps users find business information with greater precision, speed and intelligence than conventional keyword-based search products.

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## Telstra

Telstra enterprise wide management solutions can assist with your business continuity, network resilience, disaster recovery, information and network security needs.

Telstra offers a range of solutions and services to help provide continuous operations as well as help you focus on your core business.

These include:

- Business Impact Analysis
- Business Continuity strategies and plans
- Business Continuity plan testing/rehearsing
- Business Resumption Service – (a customised telecommunications resumption plan for critical customer services)
- High availability solutions
- Information Security Services
- Hosting Services
- Information Storage Solutions

**For more information contact:**

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## Enterprise Data Corporation Pty Ltd

Enterprise Data Corporation (EDC) is the only dedicated specialist in Australia whose core business is to provide end-to-end Disaster Recovery, Business Continuity and Data Centre Services.

By adopting industry world wide best practice of being outside the critical radius of risk, our clients have peace of mind knowing that their business can continue operations in the event of unexpected disruptions.

As Australia's leading recovery specialist EDC are building the next generation data centre design to meet the demands of new server technologies. With Enterprise Data Corporation's 18,000 sqm M Centra you have access to a world class facility.

Our mission is "to provide best-in-class Services that deliver real peace of mind to our clients". With this motivation, our expert team deliver solutions that continually exceed our client's expectations through innovation, collaboration and excellence.

Benefits also include:

- Location: outside the 'radius of risk' and away from city congestion
- Access to secure car parking
- Away from tall buildings and associated potential threats;
- Sites fully owned, no risk or threat of leases of landlords agendas;
- Sufficient power and cooling
- Redundancies to support our clients' to allow a seamless transition from pre- and post- disaster events.

**For more information contact:**

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## Certification and Training:

### BCM Institute (BCMI)

BCM Institute is a leading global Business Continuity (BC) & Disaster Recovery (DR) Institute.

BCM Institute prides itself on its pool of instructors who are highly regarded BC and DR operational

professionals. The Institute offers a wide range of quality BC and DR training solutions. In the last four years, BCM Institute has trained more than 2000 professionals and certified over 1,200 professionals from 36 Countries.

At BCM Institute, we seek to provide the most cost effective training to our clients. We believe that every BC or DR professional should be trained according to their seniority/experience and roles/responsibilities in order to maximise learning and expertise in this area. In consultation with you, we can develop and facilitate in-house courses which will contribute to your organisational approach to BCM and DR program management, which will meet international certification requirements. This will also assist larger regional companies with a consistent approach regionally or even globally.

BCM Institute offers the most comprehensive range of BC & DR best practice courses. BCM Institute offers both certification and non-certification courses in both BC and DR. Our courses extend from introductory to specialised and expert levels. Whether you are new to BC and DR planning or are a professional practitioner, our range of courses are designed to cater to any level of expertise.

All certification courses require completion of an online examination with a result of 75% or greater to gain certification. Application may then be made to the International Certification Board (Independent) to be certified as a Planner, Specialist or Expert. Demonstration of relevant experience is required.

BCM Institute (Australia Pacific) is offering BC & DR courses in:

- Australia (Sydney, Melbourne, Canberra, Brisbane, Perth)
- New Zealand (Auckland & Wellington)
- Papua New Guinea (Port Moresby)
- Fiji (Suva)

**For more information contact:**

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## **DRI Australia**

### **DRI Australia**

The Disaster Recovery Institute International (DRII), the premier provider of business continuity and disaster recovery training and certification DRII, has licensed DRI Australia & New Zealand Pty Ltd (DRI ANZ) to be the sole provider of its premium certifications and courses across both countries. The certifications include the highly recognisable and sought after 'Certified Business Continuity Professional'. Courses focus on equipping business continuity practitioners with the skills and tools they need to meet the demands of the ever-changing world of business continuity planning and management (BCP/BCM).

### **The DRI ANZ Team**

The DRI ANZ team is led by Executive Director Michael Hardy, Canberra-based training and certification specialist with over 20 years' experience managing training and certification businesses. He is supported by a team of marketing and administration specialists and a group of subject matter experts. What this means for the business continuity community is access to a highly focused and specialised group who provide courses and certifications needed by the BCP/BCM community.

### **Courses and certifications**

Demand for courses and certifications is largest in Sydney, Melbourne and Canberra, with the majority of public courses scheduled in these cities. However, DRI ANZ can provide in-house courses anywhere in

Australia to any organisation which has 8 or more people that need to be trained. Corporations and government are the key recipients of the training – they have the greatest need and the most to gain. The 4.5 day *Business Continuity Planning* course includes a detailed half day exam. The course is pitched at those who have been working in the space for a couple of years and need to consolidate their knowledge/informal learning. The 'Certified Business Continuity Professional' certification is only granted after the applicant can prove real-life experience and demonstrate the application of knowledge. **This is why the certification is so highly valued.** DRI ANZ offer other courses, including the 2.5 day *Business Continuity Planning Review* course (either face-to-face or web-based) and the 4.5 day course for auditors of BC plans/systems.

### **More information**

For more information on the courses, certifications and business continuity community see [www.DRI-ANZ.org](http://www.DRI-ANZ.org) or call 02 6238 2995.

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## ***Business Continuity Software Solutions:***

### **Mitigator Pty Limited**

Mitigator® is an easy to use software tool developed and supported within Australia to update, simplify and standardise your business continuity documentation.

Mitigator® has been designed to take the frustration out of your business continuity planning. Our hands-on experience maintaining multiple plans across organisations using Word and Excel has resulted in a system that is both effective and affordable. And, by keeping it simple and flexible, you won't need to make any major changes to your current approach.

Recently, Mitigator® was purchased by the Commonwealth Bank of Australia after extensive evaluation. The Bank specifically chose Mitigator® because it enhances their business continuity framework in a more demanding regulatory environment by providing:

- Greater standardisation over strategies and plans;
- Improved audit and review capabilities;
- The flexibility to choose between reporting across the whole of the business, or filtered by organisational unit;
- Consolidated business requirements for disaster recovery; and
- Efficiency gains in plan maintenance.

Mitigator® has a web user interface and can be installed to run on your Intranet. Alternatively, we can host it for you remotely.

### **For more information contact:**

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## LINUS Information Security Solutions

Linus Information Security Solutions Pty Ltd specialises in the uncertain world of Operational Risk. We are experts in Business Continuity Management and Information Security Management.

We bring clarity to the type of protection your organisation needs. We are:

- Thought Leaders
- Seasoned Practitioners
- Mentors and Advisors
- Pragmatists

We empower you with knowledge and software tools to take ownership of your Operational Risk Management environment, so that:

- you remain protected
- your information is safe
- you have the capability to recover after a disaster

If you believe that you are already protected from the unknown, then we will prove it or help you improve it.

### WHAT ARE WE LIKE TO DEAL WITH?

Our job is to tell you what you need to know and do. Our clients trust us: not because we ask them to, but because of how we behave.

As individuals, and as a company, our business ethics demand that we always tell you the truth. Honesty can sometimes be challenging, but that's who we are.

### We will show you how to:

- Establish strong Program Governance and supportive culture
- Follow a proven and adaptive process
- Undertake Workshops (not Questionnaires or Surveys)
- Use Software to take control of your BC capability

### Our Consultants are:

- Seasoned and industry accredited practitioners
- Mentors and facilitators that ensures you are always in control of the decisions you make and the protection you implement

### Our Methodologies are:

- A blend of international standards and guidelines and our own experience
- Documented and so substantial that Organisations are licensed to use them

### Our Software Solution – Linus Revive:

- Sold internationally and recognised by Gartner as one of the top ten BCMS products in the world
- Single product that manages you through the BCM life cycle
- Design philosophy is: Pragmatic Innovation
- A Practitioner's tool designed for the layperson

### Our Training:

- Demystifies each topic and present the theoretical, conceptual and practical elements in simple business terms

### For more information contact:

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## UPlanit

UPlanit takes an integrated approach to Business Continuity Management incorporating policy and framework design, BCM programme implementation, Business Impact Assessment, Crisis & Emergency management planning, IT DR plans and Business Continuity plans.

To deliver that approach we bring together experience in business management, a broad knowledge of business process, recognised project and programme management skills and in-depth knowledge in IT management.

We know how to bridge the needs of business and technology groups within your organisation from Crisis Management training for executives to business continuity planning and IT Disaster recovery planning for your operations business units.

Our focus is on helping customers with;

- Help in communicating the need for BCM to the organisation

- The development of a BCM policy and framework
- Leadership in developing and implementing their BCM Programme,
- Workshops to analyse business processes and resource dependencies,
- Assistance to develop effective continuity and IT DR plans using our own templates and guidelines,
- Coordination of training and exercises based on our procedures, tools and plans
- Help on embedding Business Continuity into your management framework

We also offer **BCM Tool Box** a Business Continuity Management software package that aids the BCM Manager in maintaining the organizations BCM capability.

**For more information contact:**

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**Creatop**

At Creatop, we make software. We make websites. We make CRM systems. We make beautifully designed graphics and advertisements. We manage content. We give advice.

Creatop is a team of passionate software engineers, web developers, writers and artists with one thing in common: a desire to make elegant software products for your business. This means specialised, efficient, scalable and planned software that is tailored to your business needs.

Since 2002, Creatop Australia has serviced multiple industries, including but not limited to, Transportation and Dangerous Goods Logistics; Property Development and Real Estate; Packaging; Retailing; and not-for-profit Charities.

2008 marked Creatop as the latest exclusive reseller for Crisis Commander in Australia, New Zealand, Singapore and the Asian Pacific region. Crisis Commander is a European-designed and globally-utilised BCM software solution. Servicing over 30-countries worldwide, Crisis Commander is based on proven BCM methodologies and is currently nominated for two UK CRI Awards 2009.

At Creatop, we make software work for your business.

**For more information contact:**

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**About Crisis Commander**



Crisis Commander is an emergency response system that significantly improves an organization's ability to respond quickly, efficiently and appropriately to any crisis. With mass text messaging capability and real-time update functionalities, Crisis Commander is the efficient, cost-effective, and easy-to-use solution for contingency and crisis management.

Based on proven BCM methodologies and accessible online 24/7, Crisis Commander offers a variety of crisis, mobilisation and contingency plan templates to assist with management, execution and auditing of BCM efforts. This web-based BCM program is currently nominated for both the "Best BCP Tool" category and the "Most Creative BCP Tool" category in the 2009 UK CRI Awards.

Creatop is the exclusive reseller for Crisis Commander in Australia, New Zealand, Singapore and the Asian-Pacific region. For more information, or a live demonstration, please contact Creatop.

**For more information:**

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**Advisory Firms:**

**Deloitte**

Deloitte has a dedicated business continuity management (BCM) team within our Enterprise Risk Services group, reflecting our conviction that BCM is an integral part of best practice risk management.

Our methodology employs a top-down consultative approach with a strong business focus, concentrating

on “business process protection” as opposed to “data centre and technology protection”.

Our specialised services cover all elements of BCM: risk assessment, business impact analysis, business survival strategy selection and development, business continuity plan development, implementation, testing, training and quality control. In addition we can assist with overall risk management approaches, alignment with internal audit reporting, regulatory understanding and risk project management.

Enterprise Risk Services is a global group and provides a seamless service across related areas of operational risk management, both nationally and internationally.

**For more information contact:**

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**Booz and Company**

Booz & Company is a leading global strategy and technology consulting firm. We provide a unique perspective on the dynamics of industry and government in today’s world, bringing a proven ability to blend industry/domain knowledge and multifunctional expertise in comprehensive programs to produce results. We have the ability to ‘connect the dots’ between strategy and implementation. We have a team of over 200 partners, 3,300 staff in 57 offices across 6 continents. Our local team, which covers Australia, NZ and SE Asia (ANZSEA), has over 250 staff covering the spectrum of commercial, private sector and government clients. Our Defence and National Security (DNS) team incorporates deep domain expertise in Business Continuity Management (BCM) and has over 90 personnel with offices in Canberra, Sydney, Melbourne and Adelaide.

Booz & Company has a commitment to achieving our client’s objectives, using consultants who roll up their sleeves and get the work done in a collaborative teaming approach. We are dedicated to creating value with every engagement and work closely with our clients to provide objective consulting and implementation services in technology, strategy, operations, security, assurance and resilience, project management, acquisition support and change management.

Booz & Company has both the breadth and depth of expertise to apply assurance and resilience philosophies throughout all phases of the project

lifecycle, from strategy and policy development through to implementation, transformation and ongoing maintenance. Our understanding of the broad array of strategic business drivers is complimented by our assurance and resilience credentials to present a unique capability for developing holistic BCM programs that ensure our clients can sustain all essential functions under adverse conditions. Our BCM solutions are tailored to the client’s organisation using philosophies from international standards and industry best practices, our firm’s collective business insights and a suite of commercial and proprietary tools that:

- accurately model businesses to identify and prioritise critical functions and the supporting information needed to reconstitute operations after an incident;
- measure impacts and determine Recovery Point and Time Objectives (RPOs/RTOs);
- align the BCM strategy and subordinate plans (such as Business Continuity Plans, Disaster Recovery Plans, Crisis Communications Plans, Pandemic Plans, etc) with the organisation’s strategic objectives and business drivers;
- exercise and test contingency strategies through a range of scenario simulations.

Our proven methodology in continuity planning has been successfully applied on numerous engagements in the Financial, Energy, Transport, Media, Defence and Government industries both in the ANZSEA region and around the globe.

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**Ernst & Young**

Ernst & Young has a core team of specialised and dedicated business continuity specialists. The team of consultants has extensive experience in the development of responding to any disruption that your organisation may encounter.

We recognise that the efficient and effective management of an event, small or large, could be the difference between success and failure for your organisation. With this in mind, Ernst & Young Business Continuity Management (BCM) lifecycle is designed to help you address all aspects, including:

- Threat & Risk Assessment
- Business Impact Analysis
- Continuity Strategy
- Continuity Plan Development
- Training Testing & Maintenance

In addition to our core BCM methodology, we underpin this with additional value added support services including:

- BCM Health checks
- Supply Chain Management
- Continuity Programme Management
- Pandemic Planning

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**KPMG (Australia)**

KPMG's business continuity management (BCM) team provides business continuity and IT disaster recovery services to organisations throughout Australia and the Asia-Pacific region. Our multi-skilled BCM team resides within our Information Risk Management (IRM) group and combines business continuity and risk management experience across all industries, with a focus on developing practical and effective business continuity solutions.

We recognise that BCM projects need to generate a business outcome. Putting the solution in business terms is crucial and is fundamental to our approach. Our approach is business and top-down focussed and is flexible for development projects as well as ongoing maintenance and / or enhancements to existing plans.

We draw from our global BCM methodologies that cover: risk assessment, business impact analysis, strategy selection and development, crisis management, business continuity and IT disaster recovery plan development and implementation (including testing, training and ongoing maintenance strategies). KPMG's BCM methodologies are aligned to ISO, British and Australian standards in concept, structure and outcome and are underpinned by risk-based principles, processes and standards.

Our business focus enhances the alignment and cooperation between the business continuity and disaster recovery plans, to achieve an integrated approach to BCM with outcomes that are practical and usable for your business.

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**Consulting:**

**OpsCentre**

Size isn't everything. In fact, when it comes to Business Continuity and Disaster Recovery consulting, small may actually be better. At OpsCentre, we know the score, so we try harder. We know our major benefits lie in delivering the range of consulting services that our much larger competitors do, but at more affordable rates, in a far more personal way.

Our clients testify to our excellent service, and love the fact that they we deliver solutions that truly meet their business requirements. We specialise in Disaster Recovery, Business Continuity, Crisis Management, Security Management and Service Management solutions. We deliver practical, implementable and cost-effective solutions for our

clients, on time, and budget – always with our clients' best interests in mind, not our own. And our services are geared to meet local and international standards, and relevant legislation in the various industries in which we operate – public or private sector. We are an endorsed Supplier (ESA) to the Australian Federal Government, a member of the NSW State Government Panel as a preferred consultant for DRP and BCP services, one of only four such vendors, from 149 applicant companies. And finally, yes, we're solid. We've been established since 1997, with satisfied clients spanning Federal, State and Private enterprise - Australia-wide.

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### **Fulcrum Risk Services Pty Ltd**

Fulcrum Risk Services Pty Limited is an independent Australian risk consulting company. The Company was formed in 2003 when a number of risk specialists deciding to join together to provide high quality risk management services. Separately, they have been providing consulting services in their respective areas of expertise since 1994.

We work with our clients in the assessment, prevention and response to business risks and critical incidents and provide practical solutions to unique risk issues: We focus exclusively on assisting our clients in the following risk management areas.

- **Business continuity,**
- **Crisis management, and**
- **Operational risk management.**

Fulcrum's team of risk management consultants provide practical, professional, jargon-free risk management services based on at least 10 year's real-world experience, not classroom theory. The team has detailed, first-hand knowledge of the Australian business continuity and crisis management environment, enabling us to develop and deliver relevant and cost-effective solutions to our clients.

Fulcrum's goals are to be proactive and pleasant to work with in all our client relationships and to provide pragmatic services and advice to our clients that add value to their existing skills and competencies.

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### **Blue Spine Pty Ltd**

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w: [www.bluespine.com.au](http://www.bluespine.com.au)



### **Business Aspect Pty Ltd**

The Business Aspect service provides an integrated business driven approach to the components of Business Continuity Management (BCM) that include risk management, disaster recovery and business continuity planning. Business Aspect understands that BCM is not solely an IT issue and cannot effectively be managed and implemented without business participation and awareness.

Some of the BCM services we provide to assist customers include:

- Business impact assessment
- Risk assessment
- Business continuity strategies and plans
- Disaster recovery plans
- Solution recommendations
- Alternative site reviews
- Pre and post audit reviews and resolution of your business continuity capability

**For more information contact:**

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Business Aspect Pty Ltd  
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### **CQR Consulting**

CQR Consulting is a wholly Australian-owned provider of independent information security services, delivering these services both nationally and globally. Founded by information security professionals who previously worked for multinational corporations, we have experienced strong and consistent growth and now operate from offices in Adelaide, Sydney, Melbourne and Oxford (UK).

As a committed and passionate company, CQR Consulting has the world-class information security expertise to ensure business risks are identified and managed. This allows you to leverage your

investments in information and technology to their full potential, whilst simultaneously maintaining and growing a secure information network.

We pride ourselves on being bilingual in the language of both business and technology. This approach enables us to deliver specialist services from a business focused point of view. CQR Consulting provides a variety of information security services ranging from focused services to highly specialised services. We tailor the service to suit your needs and budget, to ensure you get the right result for your organisation.

Focused Services:

- ▶ Business Continuity Planning
- ▶ Vulnerability Assessments
- ▶ Policy Development, Review and Implementation
- ▶ IT Disaster Recovery
- ▶ Technical Security Reviews

Specialist Services

- ▶ PCI DSS services
- ▶ Mainframe Security Audits
- ▶ SCADA Security Architecture and Reviews
- ▶ ISO 27001 Implementation and Audit
- ▶ Outsourced Information Security Services

**For more information contact:**

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CQR Consulting

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## RiskLogic Pty Ltd

RiskLogic is Australia's leading boutique provider of tailored risk management solutions. With extensive corporate experience and a combined 60 years in the Emergency Services, our team is uniquely positioned to meet the real world risk management demands of your organisation.

RiskLogic partners with clients from the private and public sectors and all levels of government. Covering a diverse range of disciplines our industry experience includes banking and financial services, infrastructure and utilities, education and health care, community services, manufacturing and FMCG. Whether you are looking for an independent review of your in-house or third party BCP, requiring

program assurance through our scenario testing programs, or would like us to design a total suite of solutions from the ground up, you will always find our service observably scalable, practical and importantly, very easy to implement.

**Service Overview**

- Business Continuity planning, auditing, implementation, training and testing
- Crisis Management planning, training and scenario testing
- Emergency Management Planning and Training
- Occupational Health & Safety Programs, Systems and Training
- Risk Management Assessments and Frameworks

At RiskLogic we understand the impact that any event, small or large can have on your staff and your bottom line. Our methodical approach follows best practice and is fully compliant with regulator guidelines.....in fact; some of our clients are the regulators.

**For more information contact:**

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## Adarna Consulting

Adarna Consulting is an international management consultancy firm providing strategic and advisory services to business and government including:

- ❖ Crisis management (including development and auditing/testing of plans)
- ❖ Emergency management and disaster recovery
- ❖ Business continuity and risk management
- ❖ Professional Development
- ❖ Project management
- ❖ Business Analysis

Specialising in crisis management and business resilience Adarna develops management solutions for the purpose of diminishing risk, managing critical events and ensuring organisational reputation and operational recovery.

Adarna Consulting provides cost effective solutions to fit your individual business needs. Our services are delivered through targeted consulting or flexible, managed outsourced options.

### **Our Aim**

To help businesses become stronger and more resilient.

We are in the business of creating peace of mind. We do this by easing uncertainty and reducing risks through the creation of sound business solutions.

### **Our Values**

**Service** – we are dedicated to providing superior service to our clients by being responsive to their needs.

**Collaboration** – we work in partnership with our clients to develop the most appropriate solutions that are cost effective and measurable.

**Courage** – we will have the courage to communicate candidly with our clients to ensure they gain a full understanding of risks and solutions.

**Integrity** – our strong business ethics help to create a relationship with our clients built on trust and mutual respect. Your confidentiality is assured.

### **For more information contact:**

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*Adarna Consulting*

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*Coorparoo QLD 4151*

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*Website: [www.adarnaconsulting.com.au](http://www.adarnaconsulting.com.au)*



## **NEW ZEALAND SUPPLIERS:**

### **Business Continuity Planning Ltd**

BCPL provides best practice assistance in Business Continuity Management and associated planning, to a variety of organisations.

We offer a broad approach with cost-effective methodologies for strengthening safeguards against major crises. These embrace processes, functions, products and services together with other topics required for successful, post-crisis outcomes longer-term.

With BCPL's advice and/or hands-on assistance, our clients rapidly gain tangible benefits to their specific needs including:

- Development, rejuvenation, administration, training, exercising and audit of plans, at all levels.
- Creation and strengthening of linkages between governance, operational and other levels, e.g. building emergency planning.
- Integration with, or establishment of broader-based Risk Management.

BCPL (established 1994) provides tailored services nationwide. Its clients within many commercial and government sectors range from international, multi site organisations, to very small organisations.

### **For more information contact:**

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*Website: [www.bcpl.co.nz](http://www.bcpl.co.nz)*



### **IBM New Zealand**

IBM New Zealand has three core business units that work together to provide software, services and systems solutions. IBM is the only company in the world with this breadth of expertise. These business units are represented by sales people and technical specialists nationwide. The business units are supported by human resources, finance, marketing, operations, logistic and communications resources within the company.

As one of the leading technology and services companies in New Zealand, we have a talented local team who are able to bring the strength of IBM™s global offerings and capability by customising and delivering solutions to meet our clients™

requirements locally. IBM works with companies to deliver high quality products and services across all sectors of the economy including transport, banking, retail, agribusiness, food processing, communications, energy and the Small and Medium sized business sector. When New Zealanders visit an ATM, book a holiday, check-in at the airport, make a phone call, send an email or turn on a light there is good chance that IBM is helping somewhere along the way. IBM also offers customers the ability to finance their purchases (be it hardware, software or services) through IBM Global Financing (IGF). Internationally IGF has over US\$35 billion assets under management and provides innovative financing solutions for customers - both for IBM and non-IBM technology"

**For more information contact:**

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**Plan-B Limited**

Plan-b is a proudly New Zealand owned and operated company that specialises in the provision of contingency and business continuity services to local public and private sector organisations as well as multinationals.

Our team of IT and business continuity specialists manage contingency arrangements for over 460 medium to large Customers throughout NZ.

**Plan-b services include:**

+ 24x7 Access to Standby Business Recovery Facilities

+ System Recovery Exercises

+ Offsite Backup Media Management

+ Online Crisis Response Information

+ Business Continuity Advisory

The goodwill of a business is measured in terms of customer service. Goodwill starts eroding as soon as service stops. To avoid a disaster the 'Nerve Centre' must be back up and running within an acceptable timeframe – typically around 24 hours.

Our sole focus is to ensure our Customers get back up and running from an unforeseen event or crisis, so they can resume communication with and service delivery to their Customers, effectively preserving goodwill.

Having a tested and proven contingency arrangement in place that limits the crisis and down time, and thus prevents a disaster, ensures your investment is protected and provides peace of mind to the CEO, management team and the stakeholder.

**For more information contact:**

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