



Continuity  
Forum<sup>PTY LTD</sup>

Sharing knowledge, experience and promoting best practice in business continuity  
and disaster recovery planning

15 November 2005  
E-Newsletter

## NEWS

**BOOK NOW!!**

**Continuity Forum  
Crisis Management  
Workshop**

**Where? Sydney**

**When? 23 November 2005**

Download workshop brochure:

<http://www.continuity.net.au/displaycommon.cfm?an=1&subarticlenbr=6>

**WEBSITE  
DISCUSSION  
FORUM!**

To view the latest postings and share your ideas and comments visit:

<http://www.continuity.net.au/forum.cfm>

**MARK YOUR DIARY!**

**Continuity Forum  
Conference**

**Where? Sydney**

**When? 9 March 2006**

<http://www.continuity.net.au/displaycommon.cfm?an=1&subarticlenbr=1>

Access all details on Continuity Forum events and membership at: [www.continuity.net.au](http://www.continuity.net.au)

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## 1 CONTINUITY FORUM UPDATE

Welcome to the Club

Continuity Forum is pleased to welcome the following organisations as members:

- Bank of Queensland

Making the most of your Membership

Are you aware of all your Continuity Forum membership benefits? Are you using them to their full potential? If the answer to these questions is no, access details on member benefits at:

<http://www.continuity.net.au/displaycommon.cfm?an=4>

Continuity Forum Business Continuity Survey

By joining Continuity Forum, member organisations have demonstrated that they are acutely aware of the importance of business continuity planning in ensuring the ongoing viability of their organisation.

As Continuity Forum has developed a community of interested organisations, we are instigating a survey on business continuity matters. This will be sent to members next week inviting their participation. Email [manager@continuity.net.au](mailto:manager@continuity.net.au) for details.

NZ Advisory Committee's Corner

\* *NZ Member Meeting - 17 November 2005*

See details further down in the events section of this newsletter. We trust that we will see you there. If you have any suggestions for future meetings, topics or speakers, email [support@continuity.net.au](mailto:support@continuity.net.au)

\* *NZ Advisory Committee Meetings & Work*

If you have anything you wish to raise with the Committee please email Michelle Turner at [manager@continuity.net.au](mailto:manager@continuity.net.au) or contact David Thompson on +64 274 898 849 or email him at [MrDisaster@paradise.net.nz](mailto:MrDisaster@paradise.net.nz)

*\* Proposed National Civil Defence Emergency Management Plan, New Zealand*

The Ministry is currently developing The Guide to the National Civil Defence Emergency Management Plan. The Guide is to be a comprehensive compilation of detail and resources that is comparable to the current National Civil Defence Plan. The Guide is to be subject to reviews and government approval and will be issued in conjunction with the National CDEM Plan which is to come into force on 1 July 2006.  
[http://www.civildefence.govt.nz/memwebsite.nsf/wpg\\_URL/For-the-CDEM-Sector-Ministry-Projects-Proposed-National-CDEM-Plan?OpenDocument](http://www.civildefence.govt.nz/memwebsite.nsf/wpg_URL/For-the-CDEM-Sector-Ministry-Projects-Proposed-National-CDEM-Plan?OpenDocument)

## 2 REVIEW PAST EVENTS

Continuity Forum would like to thank all speakers and hosts for their support at the following events:

Introductory Member Meeting, Brisbane: 26 October 2005, Hosted by: Queensland Health  
 Peter Widt, Queensland Health and Michael Edmonds, Brisbane City Council addressed "Threat Management – Emergency Preparedness" and discussed "Business Continuity Software" at this event. This event was attended by 24 delegates.

## 3 FORTHCOMING EVENTS

### MEMBER MEETINGS

Seats are limited, call now on +61 2 9415 4180 or email [admin@continuity.net.au](mailto:admin@continuity.net.au) to reserve your place!

As a member of Continuity Forum you are invited to attend these free member meetings:

To be held at the following locations:

**Canberra: 16 November 2005: 3.00pm -5.00pm**  
 Geoffrey Prime, Medicare Australia will address 'Testing BCP plans', and discuss business continuity and emergency management with reference to Medicare Australia.

**New Zealand: 17 November 2005: 3.00 – 5.00pm**

John Titmus, Ministry of Civil Defence and Emergency Management will share his experiences whilst on a recovery team following Hurricane Katrina. Email [support@continuity.net.au](mailto:support@continuity.net.au) for teleconference details.

**Melbourne: 23 February 2006: 3.00-5.00pm**  
 Costa Zakis will be presenting on his experiences with Business Continuity Management at the Athens Olympics.

**New Zealand: 23 February 2006: 3.00-5.00pm**  
 Terry Dower, Department of Corrections will be presenting on 'Using the Coordinated Incident Management System (CIMS) to manage a BCP

activation' in Wellington and Kevin Loasby from TelstraClear Ltd will be talking about the 'Avian Bird Flu Pandemic' in Auckland

**Brisbane: 16 March 2006: 3.00pm-5.00pm**  
 Linda Campbell, Business Continuity Analyst, Tarong Energy will be presenting on 'Gaining acceptance from the high end and the rolling out of Business Continuity Plans'.

NOTE: Dates are subject to change. For the most up to date information contact us on +61 (2) 9415 4180 or email [admin@continuity.net.au](mailto:admin@continuity.net.au).

Continuity Forum Members also have the opportunity to host a meeting. E-mail [support@continuity.net.au](mailto:support@continuity.net.au) if you are interested in hosting or speaking at a Continuity Forum meeting.

### WORKSHOPS

Download workshop flyers [here](#) or email [admin@continuity.net.au](mailto:admin@continuity.net.au) for further information or to reserve your place!

**\* Risk Assessment and Business Impact Analysis Workshop**

This introductory one-day workshop, presented by Bruce Edwards FBCI, is aimed at newcomers to Business Continuity and those who wish to review their skills in BC Management.  
*Date to be confirmed.*

**\* Writing a Business Continuity Plan Workshop**

This one-day workshop guides participants through the process of creating a strategy, selling it to Management and documenting the procedures for a Recovery Plan.  
*To be held in Sydney on 8 February 2006*

**\* Testing Recovery Plans Workshop**

This workshop covers the fundamentals of the testing process.  
*To be held in Sydney on 11 May 2006*

**\*Auditing Business Continuity Plans Workshop**

This course covers the fundamentals of auditing business continuity plans. Participants will gain an understanding of how to use assurance and evaluation to improve an organisation's BCM. This workshop is presented by Paul O'Connor, Performance Audit Division, Victoria.  
*To be held in Melbourne on 22 February 2006*

**\*Testing IT Disaster Recovery Plans Workshop**

This advanced full-day course, presented by Phil Kinch, covers the fundamentals of the recovery testing process for Information Technology and Telecommunications resources.

***To be held in Sydney on 16 November 2005***

### \* Crisis Management Workshop

A vital part of BCM is controlling the Crisis. This workshop is presented by Steve York, MSc MDR (UTS) FBCI, AFAIM. It is aimed at advanced Business Continuity Managers or individuals with responsibility for managing crises.

**To be held in Sydney on 23 November 2005**

## CONFERENCES

### **CONTINUITY FORUM CONFERENCE, SYDNEY, 9 MARCH 2006**

*Expert speakers include:*

- Robert Brigden-Jones, Executive Manager, Group Business Continuity Management, **Commonwealth Bank of Australia** (Chair)
- Brendan Beckett, Planning Officer, **Office for Emergency Services, NSW Government**
- Rinske Geerlings, IT BSG, Manager Special Projects, **Rabobank Australia Group**
- Linda Phelan, ASIA Resiliency Risk Management, **JP Morgan**
- David Close, Senior Manager, Business Continuity Services, **Westpac Banking Corporation**
- Dave Crossley, Director, **Future Risk Pty Ltd** and Australian Representative, **Disaster Recovery Institute International**

*Topics to be addressed include:*

- Sydney CBD Evacuation Sub Plan
- Creating buy-in for BCP across all levels of your organization
- Procuring a Business Recovery Facility
- Lessons Learnt from Advanced Testing
- Simulated Desk Top Rehearsal: How companies would deal with a terrorism threat.

If you would like to suggest a topic or speaker, or are interested in sponsoring this event, email [support@continuity.net.au](mailto:support@continuity.net.au).

## 4 MEMBER NEWS

This section is for member organisations to share their news with the rest of the Continuity Forum membership. If you would like to submit an article for inclusion in this section, please email to: [admin@continuity.net.au](mailto:admin@continuity.net.au)

### Disaster Protection for Australian Businesses, Sydney, November 2005

*Interactive says Australia should be the hub for Asia Pacific disaster recovery & facilities planning.*

Interactive, an Australian-owned leader in systems availability services, today called on Australian businesses to take greater steps to protect themselves against natural disasters, technology crises and homeland security threats.

"Australia has the opportunity to become the disaster recovery hub for Asia Pacific," said Christopher L. Ride, managing director of Interactive. "Our stable political, economic and social climate combined with our significant pool of IT engineering skills offers Asia-region businesses a highly compelling proposition to base their disaster recovery in Australia."

Visit [www.interactive.com.au](http://www.interactive.com.au) for more information.

## 5 EXTERNAL EVENTS

Please note that Continuity Forum in no way endorses any of the external conferences or resource sites, however, the below events we feel may well be of interest to members.

*No events listed.*

## 6 RESOURCES

### Publication of Influenza Pandemic Planning Information for Business Continuity

Two separate sets of information on business continuity planning were released on 20 October:

1. A Pandemic Planning Guide for Businesses, which contains a range of information to assist in business continuity planning for the impact of a possible influenza pandemic. It can be found at [www.govt.nz](http://www.govt.nz)

2. A Pandemic Planning Information Kit for business continuity for infrastructure providers in the energy, communications, transport, water and waste sectors. This contains a version of the Planning Guide for infrastructure providers and some associated documents to assist their planning.

The Information Kit will be published on the Ministry of Economic Development's website with links from the Ministry of Health's and the Ministry of Transport's websites. It can be found at [http://www.med.govt.nz/irdev/econ\\_dev/pandemic-planning/](http://www.med.govt.nz/irdev/econ_dev/pandemic-planning/)

### 10th Annual Disaster Resource GUIDE Now Available

The Disaster Resource GUIDE and Continuity e-GUIDE have become the leading sources for information, articles, resources, products and services for business continuity, disaster mitigation, recovery, and emergency management.

<http://www.prnewswire.com/cgi-bin/stories.pl?ACCT=104&STORY=/www/story/09-14-2005/0004107490&EDATE=>

### Website Discussion Forum

To access this Discussion Forum visit <http://www.continuity.net.au/forum.cfm> and enter your website username and password to participate. If you require a member log-on, email [admin@continuity.net.au](mailto:admin@continuity.net.au).

### Continuity Forum Library

As a Continuity Forum member you can borrow books, videos or reports for a two week period from our BC/DR library. For a complete list of resources, or to borrow an item, email [admin@continuity.net.au](mailto:admin@continuity.net.au)

### Resources on Continuity Forum Website

A number of surveys and reports are available under the Resources section of the Continuity Forum Website. You will need to enter your member username and password to access the information. If you require a member log-on, email [admin@continuity.net.au](mailto:admin@continuity.net.au) .

## **7 ARTICLES ON BUSINESS CONTINUITY**

Continuity Forum offers its members a compilation of articles on Business Continuity collected from the Internet and other sources. To read the full article, simply click on the website link. Please note that these articles are the views of the writers, not of Continuity Forum.

### Case against the Sydney accused, SMH, 15 November 2005

The alleged plot to launch a terrorist strike on Sydney has been revealed. It involved young men who wanted to die for jihad; outback training camps; a huge stockpile of ammunition, guns, chemicals and detonators; and only one named possible target - the Lucas Heights nuclear reactor.

<http://www.smh.com.au/news/national/case-against-the-sydney-accused/2005/11/14/1131951103465.html>

### Threat shuts Brisbane transport, SMH, 14 November 2005

Brisbane's public transport network has been shut down by a suspected bomb scare. Police received a "general threat" about Brisbane-bound train and bus services, leading to services being suspended from 11.45am (AEST) today, a police spokeswoman said.

<http://smh.com.au/news/national/threat-shuts-brisbane-transport/2005/11/14/1131816852409.html>

### Business continuity plans should be multi-layered and expandable, TechRepublic, 7 November 2005

A business continuity plan may start with a backup solution, but it doesn't end there. And the more your company grows, the more important it becomes to develop a comprehensive continuity strategy that can scale to keep up with your growing need to have important data and resources available at all times.

[http://techrepublic.com.com/5100-9592\\_11-5933318.html#](http://techrepublic.com.com/5100-9592_11-5933318.html#)

### How to Involve the Business to Create a Solid Continuity Plan, Carrie Mathews, CIO US, November 2005

Business-continuity planning has grown more sophisticated in the past few years, going beyond the technical recovery of IT systems and getting networks back online. Whether it's a carryover from Y2K and 9/11, or the demands of Sarbanes-Oxley, CIOs find themselves in the position of not only making sure technical disaster-recovery plans are in place and working but also coordinating larger continuity efforts with all business functions.

<http://cio-asia.com/ShowPage.aspx?pagetype=2&articleid=2930&pubid=5&issueid=71>

### Floods force town evacuation, SMH, 8 November 2005

About 700 residents were today being evacuated from the NSW central western township of Eugowra as authorities predicted one of the area's worst floods on record.

<http://smh.com.au/news/national/floods-force-town-evacuation/2005/11/08/1131407619898.html#>

### Hospitals would not cope - surgeon, SMH, 7 November 2005

Australian hospitals are not sufficiently prepared to deal with mass injuries caused by a terrorist attack or natural disaster, a leading trauma surgeon says.

<http://smh.com.au/news/national/hospitals-would-not-cope--surgeon/2005/11/06/1131211949481.html>

### Recession alert over bird flu. SMH, 4 November 2005

New bird flu outbreaks have been reported as the Asian Development Bank warns that a global flu pandemic could kill up to 3 million people in Asia and plunge the world into recession.

<http://smh.com.au/news/world/recession-alert-over-bird-flu/2005/11/04/1130823386052.html>

### Tunnel takes its toll on motorists, SMH, 3 November 2005

It was meant to fix Sydney's traffic problems. But the \$1.1 billion Lane Cove Tunnel created the city's worst congestion in years as it undermined a three-storey block of flats, leaving dozens of people homeless.

<http://smh.com.au/news/national/tunnel-takes-its-toll-on-mortar/2005/11/02/1130823281891.html>

### Telstra redirects call traffic, SMH, 2 November 2005

Telstra has been forced to redirect some of its call traffic, fearing a number of its cables could be damaged by the partial collapse of a section of Sydney's Lane Cove Tunnel.

<http://smh.com.au/articles/2005/11/02/1130823247247.html>

### 'Specific' terror threat against Australia, SMH, 2 November 2005

Australian intelligence authorities have received specific information about a terrorist threat in Australia, Prime Minister John Howard says.

<http://smh.com.au/news/national/specific-terror-threat-against-australia-pm/2005/11/02/1130823250648.html>

Gridlock as highway ramp collapses, SMH, 2 November 2005

Some city bound lanes have been reopened on a key Sydney road after a large section of the Pacific Highway exit ramp collapsed, creating a huge hole and causing units to be evacuated.

But commuters can expect long delays after an apartment block in Lane Cove, in Sydney's north, was evacuated when a section of the Pacific Highway southbound exit ramp in Lane Cove collapsed.

<http://smh.com.au/news/national/commuter-crunch-time-as-hole-closes-artery/2005/11/02/1130823232518.html>

Bird flu pandemic would 'wipe out' international travel, SMH, 31 October 2005

Disaster experts from the Asia-Pacific region will meet in Brisbane today to discuss how to cope with a global outbreak of deadly bird flu, amid warnings that international travel would be virtually wiped out in a pandemic.

<http://smh.com.au/news/health/bird-flu-pandemic-would-wipe-out-international-travel/2005/10/31/1130607160904.html>

Companies urged to test business continuity plans effectively before it's too late, SecurityPark, 31 October 2005

The hurricanes that have hit the United States this month and July's terrorist attacks in London have served as a stark reminder to companies to examine their business continuity procedures before it's too late.

<http://www.securitypark.co.uk/article.asp?articleid=24509&CategoryID=1>

Borders would close to stop bird flu: Abbott, SMH, 28 October 2005

Health Minister Tony Abbott says Australia would be prepared to close its borders if bird flu caused a global pandemic.

<http://smh.com.au/news/national/borders-would-close-to-stop-bird-flu-abbott/2005/10/28/1130400339062.html>

How to maintain business as usual in unusual times, Economist, 27 October 2005

Companies contingency planning used to consist of little more than duplicating IT facilities in case their systems went down or the hardware in their basement was flooded. Today, however, firms are aware that they need to think about many more potential disruptions.

[http://www.economist.com/business/displayStory.cfm?story\\_id=5093490](http://www.economist.com/business/displayStory.cfm?story_id=5093490)

Gartner Urges Business Continuity and IT Preparations for Potential Avian Influenza Pandemic,

Gartner, Tekrati, 24 October 2005

Gartner urged leaders of business continuity programs in organisations to prepare to react quickly and effectively to a potential outbreak of avian influenza, or "bird flu", by reviewing and updating their crisis management and business continuity plans now.

[http://www.tekrati.com/T2/Analyst\\_Research/ResearchAnnouncementsDetails.asp?Newsid=5997](http://www.tekrati.com/T2/Analyst_Research/ResearchAnnouncementsDetails.asp?Newsid=5997)

Pigeons test positive to bird flu exposure, SMH, 21 October 2005

One hundred and two pigeons exposed to the bird flu virus have been seized by Australian quarantine inspectors.

<http://smh.com.au/news/national/pigeons-test-positive-to-bird-flu-exposure/2005/10/20/1129775907395.html>

Wharves piled high as Customs computer fails, SMH, 21 October 2005

The Customs Service's new computerised system could hardly have broken down at a worse time. Two months before Christmas the week-old system, which is meant to speed up clearance times, has managed to cause importers headaches as their orders sit on wharves, stranded by serious delays in Customs approval.

<http://smh.com.au/news/national/wharves-piled-high-as-customs-computer-fails/2005/10/20/1129775902667.html>

Headlight defect sparks major Toyota recall, SMH, 19 October 2005

Top Japanese carmaker Toyota says its largest recall ever affects cars in Japan, Australia, Singapore, Thailand and Malaysia, but will not detail how much it will cost.

<http://smh.com.au/news/business/headlight-defect-sparks-major-toyota-recall/2005/10/19/1129401295277.html>

Bomb threat shuts US harbour tunnel, SMH, 19 October 2005

A sketchy threat to blow up vehicles full of explosives has prompted authorities to close one of the busy tunnels under Baltimore's harbour and partially shut down the other.

<http://smh.com.au/news/world/bomb-threat-shuts-us-harbour-tunnel/2005/10/19/1129401300512.html>

Hurricane Wilma turns deadly and heads for Florida, SMH, 19 October 2005

Hurricane Wilma has triggered mudslides that killed up to 10 people in Haiti as the season's record-tying 21st storm strengthened rapidly and headed for the Gulf of Mexico on a path toward storm-weary Florida.

<http://smh.com.au/news/world/hurricane-wilma-turns-deadly-and-heads-for-florida/2005/10/19/1129401300556.html>

On the record, SMH, 18 October 2005

Fire hazard ... if your home burned, would your essential documents be safe?

In the event of a disaster, protecting vital documents could help you get back on track sooner.

<http://smh.com.au/news/planning/on-the-record/2005/10/17/1129401188512.html>

Bird flu detected in Greece, SMH, 18 October 2005

Greece is carrying out tests on a turkey detected with bird flu on an Aegean island to establish if it was infected with the deadly strain of the virus found in Turkey and Romania.

<http://smh.com.au/news/world/bird-flu-detected-in-greece/2005/10/18/1129401220826.html>

Tackle bird flu at its source, vet urges, SMH, 17 October 2005

Building up South-East Asia's defences against bird flu could take 10 years, but fighting the virus at its source would be cheaper and a more effective way to stop a human pandemic, a top animal health official says.

<http://smh.com.au/news/world/tackle-bird-flu-at-its-source-vet-urges/2005/10/16/1129401145763.html>

Bird flu spreads to Turkey, SMH, 14 October 2005

People rushed for flu vaccinations in Turkey after tests showed the presence of a lethal strain of bird flu that has killed more than 60 people in Asia and is feared to be the precursor of a pandemic.

<http://smh.com.au/news/world/bird-flu-spreads-to-turkey/2005/10/14/1128796676060.html>

Chilling warning: terrorist attack is feasible, SMH, 14 October 2005

A terrorist attack in Australia is "feasible" and "could well occur", according to the new head of Australia's spy agency, Paul O'Sullivan.

<http://smh.com.au/news/national/chilling-warning-terrorist-attack-is-feasible/2005/10/13/1128796655290.html>

Business continuity strategies: Time for a reality check, ComputerWorld, 12 October 2005

Business continuity strategies are about responding to and recovering from natural disasters such as Hurricane Katrina and terrorist strikes such as the Sept. 11 attacks, right? After all, it's these large-scale disasters that shut down data centers, making it impossible for an enterprise to operate until critical IT and other systems are restored.

<http://www.computerworld.com/securitytopics/security/recovery/story/0,10801,105234,00.html>

Press Release: Doubts Raised About Business Continuity Plans in the Wake of Hurricanes Katrina and Rita According to AFP Survey of Treasury and Finance Professionals, 11 October 2005

Just over a third (37%) of treasury and finance professionals feel that their organization is well prepared to handle an event similar to Hurricanes Katrina and Rita, according to a survey...

<http://biz.yahoo.com/prnews/051011/dctu032.html?v=26>

Phone network for Games, SMH, 10 October 2005

Security agencies and Melbourne 2006 organisers could have access to a \$1-million telecommunications network in the event of a terrorist attack during next year's Commonwealth Games.

<http://smh.com.au/news/technology/phone-network-for-games/2005/10/09/1128796409768.html>

**8 JOB ADVERTS**

No jobs listed.

If you would like to advertise a position, please email [support@continuity.net.au](mailto:support@continuity.net.au)

**THERE IS SPACE FOR YOU TOO!!!**  
**If you would like information on advertising in this newsletter email**  
[support@continuity.net.au](mailto:support@continuity.net.au)

Thank you for taking the time to read this edition, I hope the information has been valuable.

Michelle Turner  
Manager  
Continuity Forum Pty Ltd  
PO Box 810  
Artarmon NSW 1570

**CHANGE/UPDATE YOUR DETAILS**

Name: \_\_\_\_\_  
Job Title: \_\_\_\_\_  
Organisation: \_\_\_\_\_  
Address: \_\_\_\_\_  
Phone: \_\_\_\_\_  
Fax: \_\_\_\_\_  
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